



## **CASE STUDY**

**OUAFIA**

**STUDYING ESOL**

**BEECH HILL SCHOOL,**

**LUTON.**

Ouafia is 29 years old and one of our students.

She originally came from Algeria arriving in to the UK in 2011. Ouafia currently lives in Luton, with her husband; who is also from Algeria, and their two young children.

She loves baking cakes and cooking for her family and friends.

When she first arrived here, she said that she could only speak and write very little English, but her level of understanding of the language was quite a bit better. Her lack of confidence being able to speak was a real barrier and confidence issues often confining her to home as she brought up her young family.

She had never been to any English classes since arriving in the UK, until she was made aware of our interesting 'Velawoods - English' course, which was being advertised to parents at Beech Hill Primary School, who were interested in improving their English language skills. This is part of our Flexible Outreach Project supporting Parents in Luton. The School Family Workers told her about the class that was running and supported under the European Social Fund.

She took this valuable opportunity firstly and foremost to help develop her English language skills so that she can use it in her daily life activities, and then hopefully move towards helping her children with their school homework. Ouafia's attendance at the class has been excellent and from a person who initially was very timid is speaking the Courses Speech technology, Digital elements to help her IT and Class support has made a real personal impact.



Ouafia has found the Velawoods course very educational because it has helped her with all four skills, reading, writing, speaking and listening; especially learning new vocabulary, pronunciation and grammar.

She said the workbook has also been a fantastic tool where she was and is still able to practise and learn daily. Her online access outside the class has been very high. She has been one of our most committed students.

Ouafia has progressed from initial Pre-Entry Levels to complete our A1 & A2 courses.

Ouafia plans are now to continue learning English at level B1, but she would also like to apply for a voluntary position either at a school or nursery; and then hopefully progress into paid employment.

We have helped by introducing her to Luton Flying Start Nursery scheme who we work with to help provide initial Volunteering Opportunities for Parent Ambassadors in their Children's centres at schools.

This will hopefully be a stepping stone into paid employment. The fact that Ouafia is now confident enough to take this step from the person we first met is a real achievement for her personally.